

AVC/DOS Finalist Campus Visit
Juan Regalado
Thursday, June 14, 2018

Thursday

June 14

7:00 am

Breakfast at Mission Inn

Tom Smith, Interim Vice Chancellor of Student Affairs

8:30 am-9:20 am

1127 Hinderaker

Dean of Student Managers- Joe Virata to facilitate
Tina Aoun, Middle Eastern Student Programs
Chrissy Bender, Director of Residential Life
Brandy Quarles-Clark, Management Services Officer
Ellen Whitehead, Director Student Life
Brendan O'Brien, Director of Highlander Union
Naddia Palacios, CARE Director/Advocate
Ken Simons, Director African Student Programs
Nancy Tubbs, Director LGBTRC
Denise Davis, Director Women's Resource Center
Estella Acuna, Director Chicano Student Programs
William Caganap, Director Asian Pacific Student Programs
Joshua Gonzalez, Director Native American Student Programs
Robert Stephens, Assistant Director for Res. Life, Judicial Education

9:20 am-10:00 am

1127 Hinderaker

Campus Partners Group 1- Ellen Whitehead to facilitate
John Freese, Assistant Chief of Police
Brooke Chang, Director Title IX
David Bergquist, Chief Campus Counsel
Albert Vasquez, Executive Director Risk Management
Lisa Martin, Campus Emergency Manager
Bob Brumbaugh, Housing Director
Cathy Eckman, Chief Financial and Administrative Advisor
Lee Stillerman, Assistant Director Counseling & Psych Svc
Kenneth Han, Chief Physician Student Health Services
Penny Key, Director Case Management
Laura Riley, Director Student Disability Resource Center
Lindy Fenex, Director Student Recreation Center
Devon Sakamoto, Director The Well
Kenyon Whitman, Program Director Foster Youth Support
Services Guardian Scholars
Louis Van Den Berg, Director KUCR

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10:00 am-10:15 am	Break
10:15 am-10:35 am 1127 Hinderaker	Laurie Sinclair, Executive Director of ASUCR
10:35 am- 11:25 am 1127 Hinderaker	<u>Campus Partners Group 2</u> Ellen Whitehead to facilitate Tom Dickson, Assistant Vice Provost of Undergraduate Education Barbara Wallace, Director, CNAS, Undergraduate Academic Advising Center Jose Beruvides, Student Affairs Manager Elaine Wong, Associate Professor of Management, SOBA Kazi Mamun, Assistant Dean, Undergraduate Business Programs Marko Princevac, Associate Dean Mechanical Engineering Tamica Smith Jones, Director of Athletics
11:30 am-12:55 pm 3117 Hinderaker	Lunch with Students- Joe Virata to facilitate
1:00 pm-1:30 pm 4148 Hinderaker	Provost Cindy Larive
1:30 pm-1:45 pm	Time for candidate to prepare for presentation
1:45 pm-2:45 pm 1113 INTS CHASS	Public Forum / Candidate Vision Presentation-LIVE Stream Joe Virata to facilitate Student Affairs Directors All Staff in Dean of Student (DOS) Division *Campus Announcement
2:45 pm-3:00 pm	Break
3:00 pm-3:10 pm	Walk back to Hinderaker
3:10 pm-4:00 pm 2108 Hinderaker	Tom Smith, Interim Vice Chancellor of Student Affairs Joe Virata, Interim Assistant Vice Chancellor Dean of Students
5:00 pm Mission Inn Restaurant	Dinner with the Search Committee Mariam Lam, Associate Vice Chancellor Diversity and Inclusion

JUAN C. REGALADO

EDUCATION

Doctor of Philosophy	Higher Education Administration Claremont Graduate University, In Progress
Masters of Education:	Counseling and Personnel Services - College Student Personnel University of Maryland - College Park, August 2002
Bachelors of Arts:	Social Sciences, Psychology; Minor - Spanish University of California - Irvine, June 1997

EXPERIENCES

Associate Dean of Students July 2013 – Present
Division of Student Affairs, University of La Verne

University of La Verne is a private Liberal Arts college located in Southern California. It offers traditional undergraduate programs, graduate programs and non-traditional student programs. It is a Hispanic Serving Institution, serving approximately 40% Latin-x students and 36% First Generation College Students.

- Provide leadership and direction for the Code of Student Conduct program, including: Managing the conduct data base system; overseeing annual revisions to the Code of Student Conduct and Prohibited Conduct; serving as the Chief Conduct Officer for the University; Conducting training for investigators and administrative review officers; Serve as a Title IX Investigator.
- Provide leadership and direction to the Housing and Residential Life program, including: the educational experience program focused on facilitating sense of belonging, academic success, safe and healthy living environment, diversity, and engagement; and the administrative services program responsible for maintaining 97% minimal occupancy levels and generating revenue exceeding \$12 million dollars.
- Continuously monitor and evaluate the efficiency and effectiveness of Housing and Residential Life program via key indicators and adherence to efficiency and effectiveness goals and values.
- Serve as the primary University liaison to the campus dining services provider.
- Provide leadership and direction to Summer Conference program, including: negotiating contracts with summer conferences groups; managing the budget, personnel, and resources needed to operate summer conference program.
- Serve as core member of the University's "BIT" (Behavioral Intervention Team).
- Assist offices, under the Division of Student Affairs in the development of goals, objectives and learning outcomes; corresponding assessment strategies and key indicators; and ensure alignment with University and Division Mission, Goals and Strategic Objectives.
- Responsible for managing the Sexual Misconduct training for all new students.
- Serve as member of the Clery Report team.
- Serve as member of the "CARE" team – university group responsible for responding to reported behavioral or mental health student concerns.
- Represent Division of Student Affairs on the President's University Management Council.
- Represent Division of Student Affairs on the University wide Educational Effectiveness Committee.
- Represent Division of Student Affairs on the Technology and Facilities Master Plan Committee.

Key Accomplishments

- In collaboration with the University of La Verne Counseling Center, Tri-City Community Mental Health Agency, Cal Poly Pomona and the Claremont Colleges and University Consortium, developed programs and strategies for student wellness. Key strategies included "Mental Health

First Aid” program, “Find Your Balance” wellness campaign, and “Parent/Family Guide for Supporting College Student Wellness” web-guide.

- In collaboration with the Title IX Coordinator, revised Title IX complaint and report procedures for compliance and in alignment with best practices.
- Revision of Code of Student Conduct and University Polices to be in alignment with best practices and to parallel Title IX complaint and investigation process.
- Assisted Office of Multicultural Services, Career Services, Disabled Student Services and Student Housing and Residential Life in completion of Program Reviews.
- Coordinated implementation of Maxient conduct and behavioral database.
- Collaborated in the creation of programs to address college student food deficiency – including food pantry and food voucher program.
- Participated in the planning and construction of a 400 bed new residence hall and dining hall facility, including providing leadership for market study, architectural design, contracting and opening of hall.

Assistant Dean of Students

July 2010 – July 2013

Division of Student Affairs, University of La Verne

- Responsible for administration and management of the Student Housing and Residential Education program.
- Responsible for overseeing the development and implementation of policies, procedures, programs and services designed to meet student residential needs.
- Communicated and collaborated with on and off-campus stakeholders regarding specific needs of the Housing program, including the Counseling Center, Student Health Center, Student with Disabilities Services, Office of Student Life, Career Center, Office of Multicultural Services, Admissions Office, Undergraduate Advising Office, and Student Accounts Office.
- Responsible for negotiating contracts and services related to Student Housing & Residential Services.
- Managed budgets and reserve accounts exceeding \$8 million dollars.
- Served as a hearing officer in proceedings related to University and Housing policy violations.
- Served as the assessment coordinator for the Division of Student Affairs and represent the division in university wide assessment committees.
- Supervised four full time professional staff.

Key Accomplishments

- Participated in the planning and construction of a 367 bed new residence hall facility, including providing leadership for marketing, contracting and opening of hall.
- In collaboration with the Admissions office, Student Accounts and Financial Aid increased housing occupancy from 450 to 870 students.
- In collaboration with Honors Program and Dean of the College Arts and Sciences, developed Honors Living Learning Community Program.
- In collaboration with Office of Multicultural Services developed a diversity training module for the para-professional housing staff.
- In collaboration with Office of Technology Services, coordinated implementation of Star Rez resident management database system.
- In collaboration with Dining Services and the Campus Center, developed a Summer Conference Services program.
- Represented the Student Affairs Division and the University during WASC accreditation visit.
- In collaboration with Student Housing & Residential Education team, developed core outcomes, corresponding student learning outcomes, satisfaction measures and capacity measures. Used core outcomes and measure to annually engage in organizational improvement process.

Associate Director of Residential Education and Leadership July 2004 – July 2010
Office of Housing and Residential Life, California State University, San Bernardino

California State University, San Bernardino is a mid-size 4-year public state institution located in San Bernardino, California. It is part of the California State University system, serving the San Bernardino and Riverside counties of Southern California.

- Responsible for administering the residential education program within the Office of Housing and Residential Life.
- Coordinated the development of leadership programs, academic initiatives, wellness programs, diversity programs and Welcome Week Programs.
- Responsible for developing and administering student conduct policies and procedures for the housing program.
- Directly oversaw five full-time professionals.
- Developed and administered professional staff training and staff development initiatives.
- Developed, monitored and manage \$225,000 Residential Life Operating Budget.
- Measured student learning outcomes and satisfaction through student and staff surveys, focus groups and other assessment strategies.
- Advised the Residence Hall Association, student government organization in the residence halls
- Developed collaborative relationships, programs and policies with university stakeholders, including University Police Department, Office of Community Engagement, Office of Student Life, EOP, Academic Advising, International Student Services, and Campus Dining.
- Oversaw the housing conduct process for over 1,500 residents, including serving as hearing officer for University and housing policy violations.
- Served on University Behavioral Intervention Team.

Key Accomplishments

- Collaborated with University Offices to develop three academically based Living Learning Communities: First Year Experience, Global Scholars, and Community Engagement
- Developed educational housing program, the corresponding learning outcomes and assessment strategies, focused on academic success, diversity, community, safe and healthy living environment, and engagement.
- Collaborated with University Police Department to develop emergency and crisis response protocols as well as student safety programs.
- Coordinated the development of Hispanic Scholars Program – Scholarship Grant based program focusing on Latin-x academic success.
- Developed SISA program (Students Interested in Student Affairs).
- Received EOP Partner of the Year award.

Acting Director October 2006 – March 2007
Office of Housing and Residential Life, California State University, San Bernardino

- Responsible for administration and management of the Office Housing and Residential Life program.
- Responsible for overseeing the implementation of policies, procedures, programs and services designed to meet the changing residential needs.
- Communicated with on and off-campus stakeholders regarding specific needs of the comprehensive program.
- Served as a hearing officer in proceedings related to University and housing policy violations.
- Responsible for setting vision and direction for the department and all its units including business services, facilities services and the residential education program.

- Monitored budgets and reserve accounts exceeding \$7 million dollars.
- Represented the department at Student Affairs Division meetings.

Coordinator of Residential Education and Leadership July 2003 – July 2004

University Housing Services, California State Polytechnic University, Pomona
California State Polytechnic, Pomona is a midsize 4-year public institution located in Pomona, California. It is part of the California State University system and is one of only six polytechnic universities nationwide.

- Member of the Leadership Team for University Housing Services and Management Team for Residential Life.
- Served as “Coordinator in Charge” for the Residence Life Team in absence of Associate Director.
- Coordinated Residential Life Staff professional training.
- Coordinated Residential Life Staff para-professional training and selection.
- Supervised one full-time professional Residence Life Coordinator.
- Chaired the Diversity and Multicultural Committee for University Housing Services.
- Worked on collaborative programs with the Office of Student Life and Cultural Centers and the STOP the Violence office.
- Managed the judicial database for University Housing Services.

Residential Life Coordinator – Staff and Development July 2001 – July 2003

Residential Life and University Conference Services, California State University, Northridge

California State University, Northridge is a large 4-year public institution located in Northridge, California. It is part of the California State University system located in the heart of the Los Angeles’ San Fernando Valley.

- Developed and coordinated three academically linked Living Learning Communities: Engineering, First Year Experience, and International – Honors.
- Revised and established overall vision for para-professional staff selection process.
- Revised and established overall vision for training of Resident Advisors and Student Managers, including Spring Leadership Class, Fall Training, in-services, and retreats.
- Supervised, trained and evaluated 3 Special Projects Student Coordinators and ACUHO-I Intern.
- Provided leadership for complex-wide academic assistance programs and initiatives; educational and diversity programs; as well as social and community events.
- Advised the Residence Hall Association, the student government for the residence halls.
- Served as a hearing officer in proceedings related to housing policy violations.

Resident Director August 1999 – July 2001

Office of Residential Life, University of California, Santa Barbara

University of California, San Barbara is a midsize 4-year research institution located in Santa Barbara, California. It is part of the University of California system, focusing on being a leading research institution.

- Supervised one professional Assistant Resident Director and sixteen para-professional staff.
- Coordinated comprehensive residential program that fostered the academic, cultural and social success of a predominantly traditional first-year student population.
- Managed a living and learning community of 450 residents.
- Addressed all the judicial, counseling and interpersonal concerns of the residential community.
- Coordinated a 6-week Pre-College / High School Enrichment Program.

**Coordinator for Latino and Native American Involvement
Graduate Assistantship**

Office of Campus Programs, University of Maryland, College Park

University of Maryland, College Park is a large 4-year research institution located in College Park Maryland. It is the flagship institution for the University of Maryland system.

- Served as primary advisor for Latin-x student organizations and Native American student organization.
- Developed a leadership retreat and personal development workshop series for Latin-x and Native American students.
- Coordinated “Take Another Look” involvement fair.

INSTRUCTIONAL EXPERIENCE

- EDAD 568 – Fieldwork Class, Masters level course, CSU Fullerton, Spring 2018.
- Psych 531 – Intro to College Student Services, Masters level course, University of La Verne, Fall 2006.
- University Studies 100 – Freshman College Transition Course, California State University, San Bernardino, Fall 2005, Fall 2006, Fall 2007, Fall 2008, and Fall 2009.
- Residential Leadership Class, California State Polytechnic University, Pomona, 2003-2004 Academic Year.
- Resident Advisor Leadership Class, California State University, Northridge, Spring 2002, 2003.
- Introduction to Leadership, College of Education, University of Maryland, Spring 1999.
- Education and Racism, College of Education, University of Maryland, Fall 1998.
- Academic and Career Advancement, College of Education, University of Maryland, Fall 1998.

PRESENTATIONS

- “Professional of Color” panel, Western Regional Careers in Student Affairs Day, Fall 2010, 2011, 2012, 2013, 2014, 2015, 2017.
- “Resident Assistant Diversity Training” – CSU San Bernardino, September 2004, 2005, 2006, 2007, 2008.
- “Latino Male Summit – Latino Knowledge Community Pre-Conference Workshop” – NASPA Conference, March 2008.
- “Latino/a Immigrant Experience – Latino Knowledge Community Pre-Conference Workshop” – NASPA/ACPA joint Conference March, 2007.
- “Latino Knowledge Community Pre-Conference Workshop” – Panelist, NASPA Conference, Denver, Colorado, March 2003.
- “Recruiting Students of Color into the Student Affairs Field,” ACPA Conference, Washington DC, March 2000.
- “To Serve Them... Addressing the Needs of Diverse Student Populations,” Maryland College Personnel Association Conference, University of Maryland, College Park, February, 1999.
- “Infusing Multiculturalism into Our Work” - Panelist, Maryland College Personnel Association, Towson University, November 1998.

SELECTED VOLUNTEER AND COMMITTEE WORK

- Vice President of Enrollment Services, Search Committee, University of La Verne, Spring 2018.
- NASPA Regional Drive-In Conference, Host Coordinator, University of La Verne, January 2018.
- Director of Financial Aid Search Committee, Chair, University of La Verne, Fall 2017.
- Senior Director of Campus Safety, Chair, University of La Verne Summer 2017- Fall 2017.
- College of Arts & Sciences Dean Search Committee, University of La Verne, Fall – Spring 2015.
- Provost Search Committee, University of La Verne, Spring - Fall 2014.
- Diversity Coalition, University of La Verne, Fall 2011 – Present.
- First Generation College Student Mentor, University of La Verne, August 2012 – June 2014.

- University Wide Retention Committee, University of La Verne, Fall 2012 – June 2014.
- Housing and Residential Life External Reviewer, Woodbury University, June 2012.
- Annual Latino/a Graduation, committee member, California State University, San Bernardino, Spring 2007, Spring 2008, Spring 2009, and Spring 2010.
- WACUHO Conference 2007, Program Committee Chair.
- NASPA Undergraduate Fellows Program Mentor, September 2006 – 2008.
- Latino/a College Leadership Institute, Co-Director and Task Force member, NCCJ – Los Angeles Chapter, July 2003 – November 2004.
- NASPA Knowledge Community Task Force, member, Summer 2005.
- NASPA Latino Knowledge Community, member, 2001-present.
- Sexual Assault Task Force, California State Polytechnic University, Pomona, September 2003 – July 2004.
- Program Planning Committee, 2003 NWACUHO/WACUHO Joint Conference.
- Alcohol Policy and Prevention Task Force - Assessment and Social Norms Sub-Committees, California State University Northridge, September 2001 – July 2002.
- Training and Development Committee, Division of Student Affairs, California State University Northridge, September 2001 – July 2002.
- National Conference for Community and Justice volunteer, Los Angeles Region, January 2002 – 2004.
- Latino/a College Leadership Institute, staff, NCCJ – Los Angeles Chapter/Southern California Chapter, November 2002, 2005, and 2006.

CERTIFICATIONS & SKILLS

- Title IX Investigator, NaBITA, July 2012, 2013, 2014, 2015, 2016, 2017
- Institute for Diversity Trainers, National Conference on Race and Ethnicity, May 2002
- Professional Competency Supervisor Program, Housing and Residential Services, University of California – Santa Barbara, Housing and Residential Services, 2000 – 2001
- Fluent in Spanish